‘Black Friday Spend & Receive 2026’ Terms and Conditions

Chartwell Shopping Centre

1. Information on how to enter and prizes form part of these conditions of entry. Entry into the competition is deemed acceptance of these terms and conditions.

2. The promotion is open to New Zealand residents 16 years and over. The following are ineligible to enter:
    a. employees of the Promoter or any of the tenants or retailers in Chartwell Shopping Centre or any of the Promoter’s agencies or suppliers that are associated with the Promotion;
    b. the spouse, defacto spouse, parent, child, or sibling (whether natural or by adoption) of an excluded employee; and
    c. any person who the Promoter has previously notified is not permitted to enter the Promoter’s promotions.

3. The promotion commences at 9:00am on Friday 27 November 2026 and closes at 5:00pm on Sunday 29 November 2026 OR when the Gift runs out (“Promotional Period”).

4. To enter the promotion, during the Promotional Period an entrant must:
    (a) Spend $200 or more in one day across any qualifying Chartwell store/s as evidenced by the entrant’s receipt/s; and
    (b) On the same day the purchase is made, visit the Chartwell Customer Service desk on Level 2 of the Centre; and
    (c) Show the qualifying receipt/s to the Customer Services Representative to be authenticated by stamp; and
    (d) Show proof of existing VIP membership by displaying a VIP Black Friday email or sign up to become a Chartwell VIP at the customer service desk.

5. There is a limit of one entry (Gift redemption) per person throughout the Promotional Period and each entry must be submitted (the gift collected) on the same day as the purchase is made.

6. Shoppers are not entitled to make a purchase, collect the Gift and then refund the purchase during the Promotional Period. Any attempts to do so, will forfeit the Gift.

7. The Gift is a $20 Chartwell Shopping Centre gift card.

8. All email addresses in the Chartwell VIP database, as of 3pm on Wednesday 25 November 2026, will be defined as ‘Existing Chartwell VIP’s’ and they will be entitled to receive $30 of Chartwell Gift Cards, instead of a $20 Chartwell Gift Card.

9. The following stores are not eligible in this promotion: Woolworths, Banks, No.1 Currency, Lotto, ATM, Bill payments (e.g. paying phone bill) and the purchase of Gift Cards (exclusion includes all retail stores Gift Cards and Chartwell Gift Cards). Retail Purchases made using a gift card or voucher are valid. Laybuy and Afterpay purchases can contribute to the total spend but will only be taken from the physical amount paid on the day, not total value of goods.

10. The total value of gift cards to be redeemed is $11,760 in total.

11. If the gifts run out before the promotion end date of Sunday 29 November 2026, then the promotion will end early. Effort will be made to inform customers of this early finish by removing collateral from the Shopping Centre at the earliest opportunity, typically during the next available business hours (Monday – Friday).

12. The gifts are not transferable, changeable, or redeemable for cash.

13. Once awarded, the Promoter is not liable for any gift that has been lost, stolen, forged, damaged or tampered with in anyway.

14. In the event that the gift with purchase product becomes unavailable for any reason beyond the Promoter's control, the Promoter may in its sole discretion decide to provide an alternative gift.

15. Neither the Promoter nor any other entity associated with this promotion will be responsible for any late, lost, misdirected, corrupted, incomplete, or incorrectly submitted entries, including, but not limited to entries not received due to technical problems or human error. The time entries are deemed to be made will be the time the entry is received, not the time the entry is submitted by an entrant.

16. The Promoter reserves the right to disallow entries in its absolute discretion and without giving reasons.

17. The Promoter reserves the right, at any time, to verify the validity of entries and determine the eligibility of entrants (including an entrant's identity and age) and to disqualify any entry or refuse to award a prize where false or misleading details have been given by an entrant, or where an entrant has behaved in a fraudulent or dishonest manner, or otherwise than in accordance with these terms and conditions or the spirit of the promotion.

18. By entering this Promotion, entrants agree to the use of their names, photographs, and likeness for promotional/advertising purposes without charge and agree to make themselves reasonably available for this purpose. The ensuing copyright will rest with the Promoter, without any claim to compensation from the entrants.

19. The gift must be collected in person from Chartwell Shopping Centre at the Customer Services Desk, on the same day as the purchase is made. Arrangement may, at the discretion of the Promoter, be made to deliver the gift to an address in New Zealand.

20. Entrants acknowledge and agree that he or she will comply with all instructions given by employees of the Promoter and other agencies associated with this promotion and agree not to do anything that may bring the Promoter into disrepute.

21. Entrants agree that as a condition of receiving the gift, they may be required to execute a waiver and indemnity in the form provided by the Promoter.

22. If an entrant cannot accept the gift for any reason, that gift will be void and no compensation will be payable.

23. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

24. All decisions made by the Promoter, its employees or agents are final, and no correspondence will be entered into.

25. The Promoter may amend, suspend, or cancel any aspect of the promotion (including any prize/ gift) at any time at its sole discretion.

26. Except for any liability that cannot be excluded by law, the Promoter (including its officers, directors, shareholders, employees, advisors, assignees, agents, licensees, representatives, advertising and promotional agencies), excludes all liability (including negligence), for any personal injury or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where attributable to any of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorized access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected ; (d) any variation in the prize; (e) any tax liability incurred by a claimant or entrant; or (f) use of a prize.

27. As a condition of participating in the promotion, the entrants indemnify the Promoter, all organisers, sponsors and all other persons and organisations associated in any way with the promotion against all claims, damages, liabilities, costs and expenses (including legal fees on a solicitor and client basis) which an entrant may incur arising out of their participation in the promotion and/or using the gift, howsoever caused.

28. The Promoter collects and holds personal information provided by entrants for the purposes of this promotion, and to advise details of further promotions by mail, email, or text. Failure to provide requested personal information may disqualify a person from being able to receive a gift. All personal information provided by entrants will be held by the Promoter at the address specified in clause 27 below. Under the Privacy Act 2020, entrants have the right to access and correct any such personal information. Entrants may access and request correction of any of the details about them held by the Promoter by sending an email to hello@Chartwellshoppingcentre.co.nz.

29. The Promoter is Chartwell Shopping Centre, Cnr Hukanui and Comries Road, New Zealand.