

# **‘Chartwell Rituals Spend & Win 2026’ Terms and Conditions**

## **Chartwell Shopping Centre**

1. Information on how to enter and prizes form part of these conditions of entry. Entry into the competition is deemed acceptance of these terms and conditions.
2. The promotion is open to New Zealand residents 16 years and over. The following are ineligible to enter:
  - a. employees of the Promoter or any of the tenants or retailers in Chartwell Shopping Centre or any of the Promoter’s agencies or suppliers that are associated with the Promotion;
  - b. the spouse, defacto spouse, parent, child, or sibling (whether natural or by adoption) of an excluded employee; and
  - c. any person who the Promoter has previously notified is not permitted to enter the Promoter’s promotions.
3. The promotion commences at 9:00am on Monday 31 August 2026 and closes at 5:00pm on Sunday 1 November 2026 (“Promotional Period”). Entries received after this time will not be accepted under any circumstances.
4. To enter the promotion, during the Promotional Period an entrant must:
  - (a) Spend a minimum of \$20 Eligible Spend at Chartwell Shopping Centre (“Centre”);
  - (b) Complete an online or physical entry form (full name, phone number, email) at an activation site located throughout the Centre.
  - (c) Be an existing Chartwell VIP or accept they will be signed up to become a Chartwell VIP.
5. Eligible Spend means the total amount paid for retail goods and services at the Centre, excluding purchases from Ineligible Stores and any other excluded transactions specified in the terms and conditions (“Eligible Spend”).
6. Each completed entry form is one entry into the promotional draw.
7. There is no limit on the number of entries a participant may submit in this Promotion; however, each receipt may only be used once and must show a minimum Eligible Spend of \$20. Eligible Spend can be cumulative (for example, multiple receipts may be combined to meet the minimum \$20 Eligible Spend threshold).
8. Receipt/s that form part of the qualifying minimum \$20 Eligible Spend must be kept as proof of purchase (these can be physical print outs or an electronic copy). Failure to produce proof of purchase, in the form of the original purchase receipt(s) when requested may, in the absolute discretion of the Centre, result in invalidation of the entry and forfeiture of any right to the Prize. Bank statements are not accepted as valid receipts.
9. The following stores/purchases are not eligible in this promotion: banks, Lotto, ATMS, currency, Chartwell Gift Cards, Royal Carriage hire, bill payments, the purchase of Gift Cards (including all retail store gift cards and Centre Gift Cards). Laybuy, Afterpay, Zip and all ‘pay as you go’ schemes may contribute to Eligible Spend, however, will only contribute the amount paid on the day, not the total value of the goods.

## Prize

10. There are 10 x \$100 Chartwell Gift Cards to be won each week of the promotional period, with a total prize pool of \$9,000 Chartwell Gift Cards ("Prize") available.
11. Ten Winners ("Winners") will be randomly drawn by the promoter from all valid entries received during each weekly entry period. Winners will be contacted using the details provided on the entry form, at the time of entry.
  - a) Prize Draw #1: Entries made between Monday 31 August - Sunday 6 September 2026. Winners will be drawn on Monday 7 September 2026.
  - b) Prize Draw #2: Entries made between Monday 7 September - Sunday 13 September 2026. Winners will be drawn on Monday 14 September 2026.
  - c) Prize Draw #3: Entries made between Monday 14 September - Sunday 20 September 2026. Winners will be drawn on Monday 21 September 2026.
  - d) Prize Draw #4: Entries made between Monday 21 September - Sunday 27 September 2026. Winners will be drawn on Monday 28 September 2026.
  - e) Prize Draw #5: Entries made between Monday 28 September - Sunday 4 October 2026. Winners will be drawn on Monday 5 October 2026.
  - f) Prize Draw #6: Entries made between Monday 5 October - Sunday 11 October 2026. Winners will be drawn on Monday 12 October 2026.
  - g) Prize Draw #7: Entries made between Monday 12 October - Sunday 18 October 2026. Winners will be drawn on Monday 19 October 2026.
  - h) Prize Draw #8: Entries made between Monday 19 October - Sunday 25 October 2026. Winners will be drawn on Tuesday 27 October 2026.
  - i) Prize Draw #9: Entries made between Monday 26 October - Sunday 1 November 2026. Winners will be drawn on Monday 2 November 2026.
12. Each Winner will be notified by phone using the phone number provided at the time of entry. If a Winner cannot be contacted, does not respond within a reasonable period (being no less than two hours after the first contact attempt), or is unable to collect the Prize within 14 days, the Promoter reserves the right to draw a replacement Winner, and the original Winner will forfeit any right to the Prize.
13. The Winners will be required to claim the Prize by collecting from the Customer Services Desk at Chartwell Shopping Centre. Proof of identity will be required to claim the Prize (including, where the prize winner is under 18 years of age, confirming consent of the prize winner's parent or legal guardian and the name, age and address of the parent or legal guardian). The Prize may only be claimed by the prize winner.
14. The Prize is not transferable, changeable, or redeemable for cash. Once awarded, the Promoter is not liable for any Prize that has been lost, stolen, forged, damaged or tampered with in anyway.

## Other

15. Neither the Promoter nor any other entity associated with this promotion will be responsible for any late, lost, misdirected, corrupted, incomplete, or incorrectly submitted entries, including, but not limited to entries not received due to technical problems or human error.

16. The Promoter reserves the right to disallow entries in its absolute discretion and without giving reasons.
17. The Promoter reserves the right, at any time, to verify the validity of entries and determine the eligibility of entrants (including an entrant's identity and age) and to disqualify any entry or refuse to award a prize where false or misleading details have been given by an entrant, or where an entrant has behaved in a fraudulent or dishonest manner, or otherwise than in accordance with these terms and conditions or the spirit of the promotion.
18. By entering this Promotion, entrants agree to the use of their names, photographs, and likeness for promotional/advertising purposes without charge and agree to make themselves reasonably available for this purpose. The ensuing copyright will rest with the Promoter, without any claim to compensation from the entrants.
19. Entrants acknowledge and agree that they will comply with all instructions given by employees of the Promoter and other agencies associated with this promotion and agree not to do anything that may bring the Promoter into disrepute.
20. Entrants agree that as a condition of receiving the Prize, they may be required to execute a waiver and indemnity in the form provided by the Promoter.
21. If an entrant cannot accept the Prize for any reason, that Prize will be void and no compensation will be payable.
22. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
23. All decisions made by the Promoter, its employees or agents are final, and no correspondence will be entered into.
24. The Promoter may amend, suspend, or cancel any aspect of the promotion (including the Prize) at any time at its sole discretion.
25. Except for any liability that cannot be excluded by law, the Promoter (including its officers, directors, shareholders, employees, advisors, assignees, agents, licensees, representatives, advertising and promotional agencies), excludes all liability (including negligence), for any personal injury or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where attributable to any of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorized access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected ; (d) any variation in the prize; (e) any tax liability incurred by a claimant or entrant; or (f) use of a prize.
26. As a condition of participating in the promotion, the entrants indemnify the Promoter, all organisers, sponsors and all other persons and organisations associated in any way with the promotion against all claims, damages, liabilities, costs and expenses (including legal fees on a solicitor and client basis) which an entrant may incur arising out of their participation in the promotion and/or using the gift, howsoever caused.
27. The Promoter collects and holds personal information provided by entrants for the purposes of this promotion, and to advise details of further promotions by mail, email, or text. Failure to provide requested personal information may disqualify a person from being able to receive a Prize. All personal information provided by entrants will be held by the Promoter at the address specified in

clause 27 below. Under the Privacy Act 2020, entrants have the right to access and correct any such personal information. Entrants may access and request correction of any of the details about them held by the Promoter by sending an email to [hello@Chartwellshoppingcentre.co.nz](mailto:hello@Chartwellshoppingcentre.co.nz).

28. The Promoter is Chartwell Shopping Centre, Cnr Hukanui and Comries Road, New Zealand.